

**Central Coast Mariners FC & MATE – Membership Cashback Promotion  
Terms and Conditions (T&Cs)**

<b>Promotion</b>	<p>1. These T&amp;Cs govern the Promotion. Instructions on how to enter and claim form part of these T&amp;Cs. Participation in this Promotion is deemed acceptance of these T&amp;Cs. This Promotion is not valid in conjunction with any other offer. Capitalised terms are defined in these T&amp;Cs.</p> <p>2. Eligible Claimants who:</p> <ul style="list-style-type: none"> <li>a. Purchase a Participating Product from both the Promoter and MATE during the Promotional Period;</li> <li>b. submit an Eligible Claim during the Redemption Period; and</li> <li>c. otherwise comply with these T&amp;Cs will receive a Cash Back.</li> </ul>		
<b>Promoter</b>	CC Mariners FC Pty Ltd (ACN 618 563 134)		
<b>MATE</b>	MATE Communicate Pty Ltd (ABN 33 165 670 413)		
<b>Promotional Period (time in Sydney, NSW)</b>	<b>Start time and date</b>	9:00am, 1 August 2022	
	<b>End time and date</b>	12:00pm, 30 June 2023	
<b>Redemption Period (time in Sydney, NSW)</b>	<b>Start time and date</b>	9:00am, 1 August 2022	
	<b>End time and date</b>	12:00pm, 30 November 2023	
<b>Eligible Claimant</b>	<p>Australian residents, aged 18 years and over, excluding employees of the Promoter, Participating Store or any agency associated with this Promotion, or any immediate family member of such person.</p> <p>Only an individual can be an Eligible Claimant and companies, businesses and organisations of any description are excluded from participating in this Promotion.</p>		
<b>Participating Product</b>	The Eligible Claimant must purchase both a Promoter Product and a MATE Product listed below:		
	<b>Promoter Products:</b>		
		<b>Promoter Product</b>	<b>Cash Back Value</b>
	1.	Central Coast Mariners Platinum Membership	\$50.00
2.	Central Coast Mariners Gold Membership	\$40.00	

	3.	Central Coast Mariners Navy Membership	\$30.00
	4.	Central Coast Mariners Yellow Membership	\$20.00
	5.	Central Coast Mariners Yellow Army Membership	\$20.00
	<p><b>MATE Products:</b></p> <p>MATE Products including the following products and services, which in the case of monthly services, must be activated or connected, maintained, and fully paid, for at least a ninety (90) consecutive day period that commences during the Promotional Period:</p> <p style="margin-left: 40px;">Mate Internet plans</p> <ul style="list-style-type: none"> <li>• Great mates</li> <li>• Best mates</li> <li>• Soul mates nbn™home fast</li> <li>• Soul mates nbn™home fast +</li> <li>• elite mates nbn™home superfast</li> </ul> <p style="margin-left: 40px;">MATE mobile plans</p> <ul style="list-style-type: none"> <li>• Good mates</li> <li>• Better mates</li> <li>• Great mates</li> <li>• Best mates</li> <li>• Soul mates</li> <li>• Elite mates</li> <li>• Elite mates 5G</li> </ul>		
<b>Excluded Products</b>	<p>Any product that is not a Participating Product, or any product not purchased directly from the Promoter or MATE, is an Excluded Product. This includes, without limitation:</p> <p style="margin-left: 40px;">(i) Any MATE service purchased through a reseller, other than Central Coast Mariners</p>		
<b>Cash Back</b>	<p>1. A cash back in the form of an electronic funds transfer ("EFT") to the Eligible Claimant's nominated Australian bank account to the 'Cash Back Value' set out in the table above corresponding to the purchased Participating Product.</p>		

	<p>2. Each Eligible Claimant, and each household, is entitled to receive only (1) Cash Back. The maximum Eligible Claim per Participating Product purchased is one (1).</p>
<b>Eligible Claim</b>	<p>1. To be eligible to claim a Cash Back, an Eligible Claimant must:</p> <ul style="list-style-type: none"> <li>a. Purchase a Participating Product from both the Promoter and from MATE during the Promotional Period;</li> <li>b. during the Redemption Period, visit the Redemption Website;</li> <li>c. follow the prompts to the online claim form (<a href="https://bit.ly/3oInV80">https://bit.ly/3oInV80</a>), and <ul style="list-style-type: none"> <li>i. input all requested details, including, without limitation, the claimant's full name, phone number, email address and residential address;</li> <li>ii. provide customer membership/account numbers for both Participating Products, and other such details as required by the Promoter;</li> <li>iii. provide the bank account details of the Eligible Claimant's Australian bank account; and</li> <li>iv. submit the fully completed Online Claim Form within twenty-eight (28) days of purchase of the Participating Products (Online Claim Forms will not be accepted after the end of the Redemption Period).</li> </ul> </li> </ul> <p>(each eligible claim, an "Eligible Claim")</p>
<b>Redemption Website</b>	INSERT
<b>Purchase</b>	Means payment in full for the Participating Product from the Promoter and MATE.
<b>General</b>	<p>1. Eligible Claimants will be notified via their nominated email address that their claim has been deemed an Eligible Claim within a reasonable period of time. The Promoter will then arrange for the Eligible Claimant to receive the Cash Back.</p> <p>2. If the Promoter requires any further information in order to validate a submitted Online Claim Form, or if the Eligible Claimant has provided any invalid membership or account number, the Promoter will inform the Eligible Claimant by email. The Eligible Claimant will then have fourteen (14) days from the date of the notification email to provide the requested</p>

information to the Promoter, unless expressly stated otherwise in the notification email. The Promoter may, in its absolute discretion, invalidate any claims if the claimant fails to provide the further requested information within fourteen (14) days of the notification email by the Promoter.

3. A claimant is not an Eligible Claimant and is not entitled to a Cash Back if:
  - a. the Eligible Claimant does not activate, maintain and pay for their MATE Product service for at least ninety (90) days; or
  - b. the Eligible Claimant receives a refund (wholly or in part) at any time and for any reason in respect of their MATE Product and/or Promoter Product.
4. The Promotional Period and/or the Redemption Period may be extended in the Promoter's absolute discretion. The promotion is limited to a total cashback pool of \$10,000 including GST.
5. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and membership/account number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
6. Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Claimants are responsible for ensuring their correct contact number, email address, bank account details and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Claimant fail to receive their Cash Back because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid membership/account number.
7. EFT payments will only be made into an Australian bank account. The Promoter is not liable for any EFT payment not being made to, or received by, the Eligible Claimant because the Eligible Claimant does not hold an Australian bank account.
8. The Promoter will make two (2) attempts to deliver the Cash Back (by way of EFT payment) to the Eligible Claimant's bank account. If the EFT fails after two (2) attempts, the Cash Back will be forfeited. If an Eligible Claimant becomes aware that

they have submitted incorrect bank account information, the Eligible Claimant must immediately notify the Promoter of the Eligible Claimant's error and provide correct bank account information. If an EFT is made to a bank account which was erroneously submitted by an Eligible Claimant, the Promoter will attempt to reverse the EFT, which, if reversed, will be credited to the Promoter, who will then make an EFT to the Eligible Claimant's resubmitted bank account. If an EFT is reversed and then retransferred because of an error of an Eligible Claimant, a \$7.95 bank re-issuing fee will be deducted from the amount of the Cash Back transferred to the Eligible Claimant's resubmitted bank account. The Promoter does not warrant or represent that it will be able to effect an EFT reversal and the Eligible Claimant agrees that if they submit incorrect bank account information, and a Cash Back is paid to an incorrect bank account, the Cash Back may be forfeited.

9. Eligible Claimants should allow one hundred and eighty (180) days from the date their claim is deemed an Eligible Claim by the Promoter for the EFT to be made to their nominated bank account. The Eligible Claimant may need to allow further time for the funds to be cleared by their bank.
10. If the Cash Back is unavailable, the Promoter, in its discretion, reserves the right to substitute the Cash Back with an alternative benefit of equal or greater value.
11. The Cash Back is not transferable or exchangeable and may be claimed only by the Eligible Claimant whose name is stated on the tax invoices and membership/accounts with the Promoter and MATE (which all must match). All claims must be carried out by the actual Purchaser of the Participating Product. Claims or registrations by any other person will not be accepted.
12. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to
  - a. disqualify any claimant; or
  - b. modify, suspend, terminate or cancel the Promotion, as appropriate.
13. An Eligible Claimant is responsible for all ancillary costs in completing the Online Claim Form and in claiming and using the Cash Back, including any internet service charges.

14. The Promoter is not responsible for an act or omission of its server administrator which may affect the claimant's ability to submit the Online Claim Form.

15. Subject to paragraph 16, the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:

- a. any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
- b. any theft, unauthorised access or third party interference;
- c. any claim, original Purchase documentation or Cash Back that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
- d. any variation in the Cash Back value to that stated in these Terms and Conditions;
- e. any tax liability incurred by a claimant; or
- f. any use of the Cash Back.

16. Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so:

- a. in the case of supply of goods, the Promoter doing any one or more of the following:
  - i. replacing the goods or supplying equivalent goods;
  - ii. repairing the goods;
  - iii. paying the cost of replacing the goods or of acquiring equivalent goods; and/or
  - iv. paying the cost of having the goods repaired; or
- b. in the case of supply of services, the Promoter doing either or both of the following:
  - i. supplying the services again; and/or
  - ii. paying the cost of having the services supplied again.

	17. These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales.
<b>Privacy</b>	The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers (including, without limitation, MATE). Validity of an Eligible Claim is conditional on providing this information. Some of these entities may be located outside Australia. Claimants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All claimants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at <a href="http://www.ccm Mariners.com.au">www.ccm Mariners.com.au</a> , which forms part of these T&Cs.